

Solitaired: The Slowest Restaurants in America

Main Takeaways

- » Georgia and North Carolina rank for the slowest restaurant service in America.
- » Alaska and Iowa rank for the least slow restaurant service in America.
- » Newport News, VA, and Augusta, GA are home to the slowest restaurant service among the largest cities in the U.S.
- » Alabama, Florida, Indiana, and West Virginia's capital cities are home to the slowest restaurant service in the state.
- » IHOP and Texas Roadhouse are the most common restaurants where Americans complain about slow service.
- » American and breakfast restaurants rank most for slowest service.

States with the Slowest Restaurant Service

Rank	State	% of experiences with slow service
1	Georgia	48.47%
2	North Carolina	48.09%
3	South Carolina	46.32%
4	Utah	45.41%
5	Texas	45.26%
6	Alabama	44.02%
7	Florida	42.59%
8	Virginia	42.53%
9	Mississippi	42.07%
10	Indiana	41.91%
11	Kentucky	41.86%
12	Maryland	41.69%
13	Missouri	40.86%
14	Tennessee	40.82%
15	Arizona	40.77%
16	Illinois	40.69%
17	Delaware	40.64%
18	New Hampshire	40.59%
19	Idaho	40.27%
20	Maine	39.79%
21	Hawaii	39.50%

22	Louisiana	39.31%
23	Colorado	39.21%
24	Minnesota	39.02%
25	Arkansas	38.96%
26	Nebraska	38.91%
27	South Dakota	38.68%
28	Kansas	38.51%
29	Oklahoma	38.17%
30	Michigan	38.07%
31	Rhode Island	38.00%
32	North Dakota	37.86%
33	Nevada	37.71%
34	Ohio	37.65%
35	Connecticut	37.59%
36	Washington	37.21%
37	West Virginia	36.91%
38	Wisconsin	36.65%
39	Oregon	36.50%
40	New Jersey	36.31%
41	Vermont	35.84%
42	Pennsylvania	35.70%
43	New York	35.56%
44	Massachusetts	35.39%
45	Montana	34.56%
46	Wyoming	34.45%
47	California	33.37%
48	New Mexico	31.62%
49	Iowa	31.02%
50	Alaska	27.12%

Cities with the Slowest Restaurant Service

Rank	City	% of experiences with slow service
1	Newport News, VA	53.07%
2	Augusta, GA	51.98%
3	Tallahassee, FL	51.69%
4	San Antonio, TX	51.57%
4	Fayetteville, NC	51.57%
6	Columbus, GA	51.27%
7	Charlotte, NC	51.03%
8	El Paso, TX	50.80%
9	Virginia Beach, VA	50.32%
10	Greensboro, NC	50.24%
11	Atlanta, GA	49.95%
12	Montgomery, AL	49.43%
13	Chesapeake, VA	48.20%

14	Norfolk, VA	47.72%
14	Winston-Salem, NC	47.72%
16	Chicago, IL	47.12%
17	Huntsville, AL	47.05%
18	Detroit, MI	46.68%
19	Jacksonville, FL	46.35%
20	Dallas, TX	46.22%
21	Sioux Falls, SD	46.09%
22	Cary, NC	45.78%
23	Clarksville, TN	45.62%
24	Salt Lake City, UT	45.53%
25	Wichita, KS	45.37%
26	Corpus Christi, TX	45.32%
27	New Orleans, LA	45.30%
28	Urban Honolulu, HI	45.22%
29	Baton Rouge, LA	44.93%
30	Orlando, FL	44.89%
31	Houston, TX	44.64%
32	Raleigh, NC	44.60%
33	Shreveport, LA	44.54%
33	Indianapolis, IN	44.54%
35	Lubbock, TX	44.18%
36	Baltimore, MD	44.13%
37	Tucson, AZ	44.11%
38	Aurora, CO	44.04%
39	St. Louis, MO	44.03%
40	Macon, GA	44.02%
41	Birmingham, AL	43.88%
42	Surprise, AZ	43.84%
43	Charleston, SC	43.58%
44	Mobile, AL	43.43%
45	Tampa, FL	43.30%
46	Chandler, AZ	43.29%
47	Gilbert, AZ	43.26%
48	Peoria, AZ	43.25%
49	Grand Rapids, MI	43.19%
49	Rochester, NY	43.19%

City with the Slowest Restaurant Service by State

Rank	City	% of experiences with slow service
Alabama	Montgomery, AL	49.43%
Alaska	College, AK	42.10%
Arizona	Tucson, AZ	44.11%
Arkansas	Bentonville, AR	42.47%
California	Sacramento, CA	42.15%

Colorado	Aurora, CO	44.04%
Connecticut	New Haven, CT	42.74%
Delaware	Glasgow, DE	46.31%
Florida	Tallahassee, FL	51.69%
Georgia	South Fulton, GA	53.11%
Hawaii	Ewa Gentry, HI	54.40%
Idaho	Meridian, ID	48.78%
Illinois	Chicago, IL	47.12%
Indiana	Indianapolis, IN	44.54%
Iowa	Davenport, IA	42.36%
Kansas	Wichita, KS	45.37%
Kentucky	Elizabethtown, KY	46.19%
Louisiana	New Orleans, LA	45.30%
Maine	Brunswick, ME	44.87%
Maryland	Columbia, MD	49.21%
Massachusetts	Springfield, MA	40.07%
Michigan	Clinton charter township, MI	47.58%
Minnesota	Bloomington, MN	42.78%
Mississippi	Southaven, MS	46.54%
Missouri	Lee's Summit, MO	49.14%
Montana	Missoula, MT	42.78%
Nebraska	Papillion, NE	45.32%
Nevada	Henderson, NV	40.60%
New Hampshire	Londonderry, NH	52.34%
New Jersey	Woodbridge, NJ	41.07%
New Mexico	Carlsbad, NM	48.28%
New York	Syracuse, NY	44.15%
North Carolina	Concord, NC	52.99%
North Dakota	Fargo, ND	42.71%
Ohio	Canton, OH	45.62%
Oklahoma	Edmond, OK	41.85%
Oregon	Bend, OR	41.69%
Pennsylvania	Abington, PA	50.54%
Rhode Island	Warwick, RI	45.42%
South Carolina	Greenville, SC	52.57%
South Dakota	Sioux Falls, SD	46.09%
Tennessee	Clarksville, TN	45.62%
Texas	San Antonio, TX	51.57%
Utah	South Jordan, UT	49.70%
Vermont	Hartford, VT	40.05%
Virginia	Newport News, VA	53.07%
Washington	Bellevue, WA	42.86%
West Virginia	Charleston, WV	44.03%
Wisconsin	Green Bay, WI	43.34%
Wyoming	Riverton, WY	40.19%

Restaurants with the Slowest Service

Rank	Restaurant
1	IHOP
2	Texas Roadhouse
3	Buffalo Wild Wings
4	Cracker Barrel Old Country Store
4	First Watch
6	Denny's
7	Chili's Grill & Bar
8	Another Broken Egg Cafe
9	LongHorn Steakhouse
10	BJ's Restaurant & Brewhouse
11	Perkins American Food Co.
12	Sonic Drive-In
13	Fogo de Chão Brazilian Steakhouse
13	The Cheesecake Factory
15	Applebee's Grill + Bar
16	Cheddar's Scratch Kitchen
16	Red Lobster
18	Taco Bell
19	Little Caesars Pizza
20	Bob Evans
20	Olive Garden Italian Restaurant
20	Snooze, an A.M. Eatery
23	Benihana
23	Giordano's
23	Melting Pot
23	Red Robin Gourmet Burgers and Brews
23	Whataburger

Restaurants with the Slowest Service by Cuisine

Rank	Cuisine Type
1	American restaurant
2	Breakfast restaurant
3	Steak house
4	Brunch restaurant
5	Italian restaurant
6	Chicken wings restaurant
7	Fast food restaurant
8	Pizza restaurant
9	Seafood restaurant
10	Japanese restaurant